



Trusted Training
& Compliance



Risk Assessments and Driver Risk Profiling

Using market leading algorithms, TTC's cloud-based platform Continuum, enables organisations to assess individual driver risk.

Using an online 40-point assessment to profile each driver providing a driver risk profile and personal e-Learning training programme to mitigate risk. High risk drivers are identified so management can make an informed decision as to who would require additional training over and above e-Learning. The profile provides an accurate view of areas of potential risk and the option to remediate using targeted training.

Tackling driver risk in three simple steps...

1

Combine each driver's profile with a tailored training plan pin-pointing appropriate training

2

Adopt blended learning- eLearning, on-road, workshops all count towards reducing profile scores

3

Repeat Risk Assessments annually - monitor improvements and identify new areas of concern

Continuum provides visibility for each driver creating a profile & building a training plan.

- Easier for drivers - 40-point risk assessment, including a hazard perception assessment specifically for the driver's vehicle category and completed online via Continuum in 15 minutes
- Highly accurate driver profile – questions tailored to the individual and specific vehicle driven for work
- Relevant, targeted eLearning – market leading algorithms power each assessment identifying eLearning tailored to each driver's requirements
- Greater insight via telematics integration – enhanced view of driver risk, trends and training to manage on-road behaviour
- Demonstrate corporate responsibility – auditable view of steps taken to identify and manage individual driver risk
- Identify high risk drivers and provision of appropriate training

How it works

Drivers are prompted to complete their online Risk Assessment by email, either by clicking on a secure link to access Continuum or via the Continuum app. They can also view their driver risk profile and score, accessed through using their own password. Line managers can also access their team's risk assessment results and performance once set up through a clearly defined departmental and team hierarchy. If customers have requested eLearning, modules are automatically served to each driver at the customer's pre-agreed frequency.

Find out more...

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A customer viewpoint

“The relationship with TTC kick-started with the introduction of its pioneering 40-point Risk Assessment for every employee driving on behalf of NLB. This identified potential risky driving behaviour and knowledge gaps, enabling us to provide eLearning based on the needs of individual employees. We are fully committed to this approach with drivers repeating the assessment every 24 months. “Overall, the partnership with TTC has been a significant step-change in how NLB today manages driver risk and improves safety for the benefit of our employees and those they serve,”

Trish Donaldson

Compliance Officer at the Northern Lighthouse Board

Key successes - adopting an end- to-end approach for risk management

Zero

new points on licences since introducing 40 point risk assessment

Source: Northern Lighthouse Board 2023

37%

reduction in incidents YOY

Source: Northern Lighthouse Board 2023

46%

decline in new offences completed by fleet drivers

Source: Willmott Dixon Jan 21 – Dec 23