



TTC Group Case Study: FORS

December 2021



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FORS-funded Vulnerable Road User (VRU) Driver Training

FORS is a voluntary accreditation scheme for fleet operators which aims to raise the level of quality within fleet operations, and to demonstrate which operators are achieving exemplary levels of best practice in safety, efficiency, and environmental protection. It has over 4,900 accredited members with over 103,000 vehicles.



FORS Professional training supports members' transport teams with their continued professional development and improves their professional knowledge, competence, skill, and effectiveness within their role.

In 2021, AECOM, the FORS Concessionaire from 2015 to 2022, commissioned TTC Group to administer and deliver a programme of funded FORS Professional Vulnerable Road User (VRU) driver training for its members in 13 key towns and cities across the UK. VRU driver training is required for members to meet their Work-Related Road Risk (WRRR) requirements within both FORS and Construction Logistics and Community Safety (CLOCS) Standards.



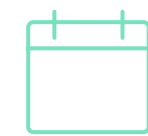
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Key programme information



May-Oct 2021



36 training days



553 attendees



FORS Professional Safe Urban Driving,
Van Smart, WRRR on-cycle practical module

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More than 200 different FORS member organisations booked VRU training through the 600 funded places, across a programme of 36 training dates delivered by TTC Group.

TTC Group managed the online booking platform, all online bookings, DVSA upload fee payments, and enquiries from FORS members.

The VRU training programme requires complex coordination of dates, venues, trainers, and equipment logistics across the UK (including venues in the Scottish Highlands and Northern Ireland) to deliver the classroom-based and on-cycle practical sessions.

In addition to Safe Urban Driving and Van Smart courses, standalone on-cycle practical only modules were offered to enable those drivers who attended the remote classroom-based theory (during the suspension of in-person training) to complete the remainder of their WRRR mandatory training.

Training programme outcomes

93% of delegates were satisfied with their overall training experience

96% of delegates agreed that their understanding of and attitude towards vulnerable road users has improved

95% of delegates agreed they will change their behaviour towards vulnerable road users following the training

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“ Following a year of uncertainty for in-person VRU driver training due to the pandemic, TTC Group relished the opportunity to work with FORS to plan and deliver a nationwide funded training programme for FORS members. This programme was the perfect return to ‘business-as-usual’ for FORS Professional VRU driver training and the positive delegate feedback speaks for itself.

Louise Elstone
TTC Product Manager Professional Driver Training



“ AECOM is delighted with the outcomes of the 2021 FORS-funded VRU driver training programme. We have been impressed throughout with the level of service provided by TTC Group. The quality of training delivery, combined with their speed of response, attention to detail and professional approach were essential to the success of this programme.

Sonia Hayward
FORS Manager





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The TTC group

